



FOOTHILLS AREA MOBILITY SYSTEM (FAMS) TRANSPORTATION RESOURCE GUIDE



Revised: April 2018

PERSON-CENTERED INFORMATION ON ALL AVAILABLE PUBLIC,
PRIVATE AND VOLUNTEER TRANSPORTATION OPTIONS IN PD 9
**PLANNING DISTRICT 9: CULPEPER, FAUQUIER, MADISON, ORANGE
AND RAPPAHANNOCK COUNTIES IN NORTH-CENTRAL VIRGINIA**



Dear Reader,

In response to Planning District Nine's growing population and continued rural status, the need for a publication to provide information on transportation options remains a key issue in assisting with mobility in the area. Included in this guide is comprehensive information to assist citizens, including the older adult population, veterans, and persons with disabilities, with finding the right transportation program or service to meet their needs.

We hope that by distributing this guide, we can further improve the quality of life of older adults, persons with disabilities, veterans, and the general public in the counties of Culpeper, Fauquier, Madison, Orange, and Rappahannock Counties.

This guide will also be available on our website: <http://fams.org/>.

If you are a transportation provider and wish to update your information, please contact:

The FAMS One-Call Center at 540-829-5300.

Sincerely,

Foothills Area Mobility System (FAMS) Staff



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Need a Ride?

Give us a call!



FAMS (Foothills Area Mobility System)

ONE – CALL CENTER

- Get connected to public, private and volunteer transportation options in the region
- Travel training and trip planning assistance available
- No fees or eligibility requirements for referral service

540-829-5300

Or visit us at www.fams.org



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

TABLE OF CONTENTS

Transportation Programs & Services

Public Transportation

- Academy Bus-----7
- Amtrack Railroad Service -----8
- Foothills Express -----9
- RR Commuter Services -----10
- Virginia Regional Transit (VRT) -----11
- VRT-JAUNT Connector -----12

Private Transportation

Home care businesses

- Acti-care-----13
- Angelwings Errand, Transport, and Task-----14
- First Light Home Care-----15
- Hope In-Home Care-----16
- Home Instead Senior Care-----17-18
- VIP Personal Assistance Services of Virginia, LLC-----19

Ambulance Services

- LifeCare Medical Transports, Inc. -----20
- Medi-Ride -----21
- Virginia Handi-Ride -----22

Non-Emergency Medical Transportation

- Bright Day Transit Services, LLC -----23
- H & M Transport -----24

Medicaid Transportation Provider Brokers

- Logisticare (Broker)-----25
- List of all Virginia brokers for Medicaid transportation-----26-27

Taxi Services

- AA Lightfoot Limousine & Taxi Service -----28



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

- Culpeper Cab Company -----29
- John Yates Cab Company -----30
- JLW Transports, LLC-----31
- Lyft-----32
- Ride Rite-----33
- Warrenton Cab -----34
- Uber-----35

Other

- National Multiple Sclerosis Society-----36

Volunteer Transportation

- American Cancer Society Road to Recovery -----37
- Care-A-Van -----38
- LOWLINC -----39
- Rapp at Home-----40
- RappMedRides -----41
- Rapprides -----42
- VOLTRAN -----43

Referrals

- Virginia Navigator -----44



**IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.**

GLOSSARY

Curb to Curb Service: A service that helps passengers with pick-up and drop-off at the curb, location, or roadside.

Door to Door Service: A service that meets passengers at the door and delivers them to the door of their destination.

Door through Door Service: A service that helps passengers with personal, hands-on service from their home through the door of their destination.

Clients Only: Describes a service that is only available to individuals enrolled in a specific program.

Escort Provided: Indicates that an individual will accompany and/or assist a recipient throughout the transportation and appointment.



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Public Transportation

Academy Bus

703-392-8687

www.academybus.com

Serving: Culpeper & Warrenton

Academy Bus is a premier bus company that provides a commuter service to Washington DC.

Eligibility: Any paying client.

Cost: \$24 round trip

Advanced Notice: n/a

Escort provided: No

Wheelchair Access: No

Hours: The commuter bus departs in Culpeper from the Culpeper Sports Complex (of Rt. 666) at 5:00 AM. It picks up commuters in Warrenton at the Warrenton Commuter Lot (Rt. 29 & Rt. 605) at 5:30 AM. It then has 16 stops in Washington DC. In the evening, it drops commuters back off in Warrenton at 6:10 PM, and drops commuters off in Culpeper at 6:40 PM.

[Click here for complete schedule.](#)

Other info: If riders want to catch a ride into Warrenton from Culpeper, or vice versa that is allowed. The fare would still be \$24.



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Public Transportation

Amtrak

1-800-872-7245

www.amtrak.com

Serving: Culpeper County

Amtrak is a passenger railroad service that provides medium and long distance intercity service in the contiguous United States. The Town of Culpeper has a station passengers can depart from, or arrive.

Eligibility: Any adult 18 years and over can travel alone. Special circumstances exist for children 13 years and older traveling alone. Children 12 years and younger must travel with an adult 18 years or older.

Cost: Fares vary. Go to www.amtrak.com or call 1-800-872-7245 for rates.

Advance Notice: Yes, must make reservation either on amtrak's website or by reservation phone number, listed above.

Escort Provided: No

Wheelchair Access: Yes

Hours: 24/7

Other Info: Amtrak's railroad station in Culpeper can take you to any Amtrak station in the continental United States. Go to www.amtrack.com or call 1-800-872-7245 to book your reservation.

Stations in Virginia: Alexandria, Ashland, Blacksburg, Burke, Charlottesville, Clifton Forge, Culpeper, Danville, Fredericksburg, Lorton, Lynchburg, Manassas, Newport News, Norfolk, Petersburg, Quantico, Richmond, Roanoke, Staunton, Virginia Beach, Williamsburg, Woodbridge.



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Public Transportation

Foothills Express

540-825-2456

vatransit.org

Serving: Culpeper & Madison Counties

The Foothills Express is a bus that runs from Culpeper to Madison to Charlottesville.

Eligibility: Anyone 16 or older. Under 16 must ride with a parent or guardian

Cost: \$3.00 one way. \$2 one way if you are a senior (60 and older) or disabled. Children under 6 and escorts for medical appointments ride for free.

Advance Notice: Yes, make a reservation at least 24 hours in advance

Escort Provided: No

Wheelchair Access: Yes

Hours: 3 Round trips daily – Tuesdays, Wednesdays and Thursdays

Other Info: Bus stops located at Culpeper Regional Hospital Emergency room exit and the Madison Food Lion. You pick the destination in Charlottesville

Provides curb to curb service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Public Transportation

RR Commuter Services

540-829-7451

rrcommute.org

Serving: Culpeper, Fauquier, Madison, Orange, and Rappahannock Counties

The Rappahannock-Rapidan Regional Commission Commuter Services program (RRCommute) operates a rideshare database, matching commuters with carpools, vanpools, and information.

Eligibility: Commuters needing transportation to Northern Virginia, Washington DC, and within the region.

Cost: No charge for matching services. There is a fee for commuter service.

Advance Notice: Does not apply

Escort Provided: No

Wheelchair Access: Commuter bus has wheelchair access. Other commuter services may or may not.

Hours: Varies

Other Info: In support of this program, there are Park and Ride lots across the region. RRCommute can also provide information on other commuting options such as Virginia Railway Express (VRE) and the Metro and Academy Bus, a commuter bus leaving Culpeper and Warrenton each weekday with stops in Northern Virginia and Washington DC. Assistance is available for new and current vanpools.



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Virginia Regional Transit (VRT)

540-825-2456

vatransit.org

Serving: Culpeper, Fauquier, & Orange Counties

The VRT is a public transportation provider. It runs trolleys in town on regular routes in Culpeper, Warrenton, and Orange and On-Demand buses county-wide in Culpeper and Fauquier. It also runs the Orange-Culpeper Connector which provides transportation between Orange and Culpeper County.

Eligibility: No eligibility requirements

Cost: Varies per transportation service. Seniors over sixty ride the trolleys free on Mondays.

Advance Notice: 24 Hours for On Demand Response Service. Trolley Services have bus stops throughout town routes.

Escort Provided: No

Wheelchair Access: Yes

Hours: Varies. Call VRT Dispatch for information on times and routes.

Other Info: Culpeper (Monday-Friday) and Fauquier (Monday, Wednesday, and Friday) Counties have demand response service and will pick up riders from their home and bring them anywhere in their county.

Provides curb to curb service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Public Transportation

VRT & JAUNT Connector

1-800-365-2868

434-296-3184

<http://ridejaunt.org/orange-greene.asp>

Serving: Orange

The Jaunt Connector is a shuttle from Gordonsville to anywhere in Charlottesville.

Eligibility: People who have made a reservation to ride the Connector.

Cost: \$4.00 each way, children under five years ride free.

Advance Notice: 24 hours in advance Reservation needed. These reservations can be made up to 2 weeks in advance

Escort Provided: No

Wheelchair Access: Yes

Hours: Wednesday, pickup at 7:50 am and return back at 12:15 or 3:00 pm depending on the reservations.

Other Info: Provides connector service between Orange and Albemarle County. The pickup location is at the Gordonsville Food Lion. Drop-off to anywhere client wishes to go in Albemarle County.

Provides curb to curb service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Home Care Businesses

Acti-Kare

540-727-0024

piedmont.actikare.com/Culpeper

Serving: Culpeper, Madison, Orange & Rappahannock Counties

Acti-Kare is a business that provides a variety of personal and skilled care services.

Eligibility: Any enrolled client

Cost: About \$20.00 per hour.

Advance Notice: To enroll, a client would need to fill out and submit a service agreement, so it would take some time to start receiving rides.

Escort Provided: Yes

Wheelchair Access: No.

Hours: Varies with individual's schedule

Other Info: They can provide transportation for our clients who would like to run errands, socialize, attend religious activities, and go to medical appointments.

Provides door through door service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Home Care Businesses

Angelwings Errand, Transport, and Task

(540) 439-0912

CELL: (540) 229-9464

Serving: Culpeper, Fauquier, Madison, Orange, & Rappahannock counties

Angelwings is business that provides help with errands and transportation.

Eligibility: Anyone. Private pay

Cost: \$20.00 per hour.

Advance notice: 48 hour notice

Escort provided: Yes

Wheelchair Access: Able to assist with fold up wheelchairs if clients can transfer themselves to vehicle seat.

Hours: Monday through Friday, 8:00 AM to 5:00 PM

Other info: Angel Wings provides transportation from the beginning location to anywhere in the state of Virginia. The owner, Toni, provides personal assistance to accommodate needs throughout the journey. Transportation such as doctor appointments, airport, shopping, etc. Able to accommodate impaired, and developmentally disabled; errand service is also available.

Provides door through door service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Home Care Businesses

First Light Home Care

540-579-7570

warrenton.firstlighthomecare.com

Serving: Fauquier, Culpeper, & Orange Counties

First Light is a business that provides a variety of personal and home care services.

Eligibility: Any enrolled client

Cost: Varies by need. \$20 for a one-way trip within a 15 mile radius.

Advance Notice: First Light is willing to move quickly to start providing rides. Call and see about availability.

Escort Provided: Yes

Wheelchair Access: No. Client must be able to get into and out of the car with assistance. Able to assist with fold up wheelchairs if clients can transfer themselves to vehicle seat.

Hours: Varies with individual's schedule

Other Info: First Light offers customized personalized care plans that can include the services that each client needs

Provides door through door service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Home Care Businesses

Hope In-Home Care

Phone:540-718-9003

hopeinhomecare.org

maryclark@hopeinhomecare.org

Serving: Culpeper, Fauquier, Madison, Orange & Rappahannock Counties

Hope In-Home Care is a business that provides a variety of personal and skilled care services.

Eligibility: Any client

Cost: Depends on the Service

Advance Notice: They offer transportation as part of their services to their clients. A client would need to go through their enrollment process to receive transportation.

Escort Provided: Yes, paid staff

Wheelchair Access: Yes

Hours: Vary according to schedule

Other Info: Transportation to doctors' appointments, general shopping, grocery shopping, hairdresser/barber appointments, prescription drop-off and pick up, therapy appointments, and religious service. They are willing to use client's vehicles or their business's vehicles

Provides door through door service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Home Care Businesses

Home Instead Senior Care

540-825-7180

homeinstead.com/711

Serving: Culpeper, Madison, Orange & Rappahannock Counties

Home Instead Senior Care is a business that provides a variety of personal and skilled care services.

Eligibility: Any client enrolled in the Home Instead Senior Care Program

Cost: \$20.00 per hour with a weekly 4 hour minimum.

Advance Notice: Clients may call 24/7. To enroll, a client would need to fill out and submit a service agreement, so it would take some time to start receiving rides.

Escort Provided: Yes

Wheelchair Access: No

Hours: Varies with individual's schedule

Other Info: Transportation to doctors' appointments, general shopping, grocery shopping, hairdresser/barber appointments, prescription drop-off and pick up, therapy appointments, religious

Provides door through door service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Home Care Businesses

Home Instead Senior Care

(703) 596-1217

homeinstead.com/655

Serving: Fauquier

Home Instead Senior Care is a business that provides a variety of personal and skilled care services.

Eligibility: Any client enrolled in the Home Instead Senior Care Program

Cost: \$20.00 per hour with a weekly 4 hour minimum.

Advance Notice: Clients may call 24/7. To enroll, a client would need to fill out and submit a service agreement, so it would take some time to start receiving rides.

Escort Provided: Yes

Wheelchair Access: No

Hours: Varies with individual's schedule

Other Info: Transportation to doctors' appointments, general shopping, grocery shopping, hairdresser/barber appointments, prescription drop-off and pick up, therapy appointments, religious

Provides door through door service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Home Care Businesses

VIP Personal Assistance of Virginia, LLC

(540) 661-9222

www.vippasva.com

Serving: Culpeper, Fauquier, Madison & Orange Counties

VIP Personal Assistance of Virginia, LLC is a home health business that provides a variety of services such as transportation, shopping, home & personal services.

Eligibility: Any client who requires assistance.

Cost: \$20.00 per hour. Monthly packages are available for subscription clients.

Advance Notice: Advanced notice is necessary, call when you feel you will need assistance.

Escort Provided: Yes.

Wheelchair Access: No. Client must be able to get into and out of the car with assistance.

Hours: 6:00 AM to 9:00 PM.

Other Info: Personal transportation services include: shopping for groceries, picking up dry cleaning or prescriptions, transportation to/from airports/trains/bus stations, concerts and sporting events, day trips and evening outings, healthcare appointments, church and group meetings. Personal shopping assistance. Home care assistance services include: light cleaning, home organizing, assistance with pet care, changing linens, washing/folding laundry, light outdoor maintenance.

Provides door through door service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Ambulance Services

LifeCare Medical Transports

540-752-5883

lifecare94.com

Serving: Culpeper, Fauquier, Madison, Orange, & Rappahannock Counties

LifeCare Medical Transports is a business that provides medical transport.

Eligibility: Medicaid, private pay, and private insurance transportation provider

Cost: Varies per trip. They will submit billing to insurance. They accept major credit cards.

Advance Notice: Yes. Service is provided on a first come / first served basis so make a reservation in advance.

Escort Provided: No

Wheelchair Access: Yes, and can accommodate transport by stretcher transports.

Hours: Available 24 hours a day

Other Info:

Provides door through door service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Ambulance Services

Medi-Ride

434-566-9046

www.mediridetransport.com

Serving: Madison and Orange Counties

Medi-Ride is a privately-owned transportation company, providing transportation services for individuals who are disabled and handicapped.

Eligibility: Medicaid and private pay transportation provider

Cost: Varies per trip. Except for Medicaid patients, they expect payment on day of transport. No billing, except to Medicaid.

Advance Notice: Yes. Service is provided on a first come / first served basis so make a reservation in advance.

Escort Provided: No

Wheelchair Access: Yes

Hours: Available 24 hours a day

Other Info: Can only provide non-emergency transports. Owner/operator: Thomas

Provides door through door service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Ambulance Services

Virginia Handi-Ride

540-948-4855

virginiahandiride.com

vahandiride01@gmail.com

Serving: Culpeper, Fauquier, Madison, Orange, & Rappahannock Counties

Virginia Handi-Ride is a business that provides medical transport.

Eligibility: Any paying client. They are also a Medicaid transportation provider.

Cost: \$50.00 pickup

charge, \$3.50 per mile, \$30.00 return charge, plus a wait time charge

Advance Notice: Three to five days' notice

Escort Provided: No, but clients are welcome to bring someone to assist them.

Wheelchair Access: Yes

Hours: Office Hours & Reservations: Monday-Friday: 8:00 am to 4:00 pm

Transportation available 24 hours per day.

Other Info:

Provides door-through door, door to door, or curb to curb services



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Non-Emergency Medical Transportation

Bright Day Transit Services, LLC

540-907-9676

www.brightdaytransitservices.com

BDTS@yahoo.com

Serving: Culpeper & Fauquier Counties

Bright Day Transit Services, LLC is a veteran owned company that provides quality, dependable and efficient transportation services for adults in the community.

Eligibility: Any paying client.

Cost: Competitive prices. Price depends on destination. Call or go online to request a quote.

Advanced Notice: Yes, preferably 24 hours advanced notice.

Escort Provided: No, but clients are welcome to bring someone to assist them.

Wheelchair Access: Yes, ADA Compliant vehicle with Braun wheelchair lift.

Hours: Monday – Friday: 8 AM to 8 PM, Saturday: 7 AM to 12 AM, Sunday: 7 AM to 3 PM

Other Info: Provides door-to-door service, or curb to curb services

In addition to medical appointments, Bright Day Transit Services, LLC provides transportation to dialysis treatments, physical therapy, occupational therapy, speech therapy, oncology treatments, adult daycare facilities, social events, and transportation to airports in the region, to include Dulles, Reagan, and Richmond airports.



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Non-Emergency Medical Transportation

H & M Transport, LLC

703-304-7889

www.hmtransportllc.com

hmtransportllc@gmail.com

Serving: Fauquier County

H & M Transport, LLC is a family run medical transport business. H & M Transport, LLC provides transportation services to those who are unable to transport themselves.

Eligibility: Any paying client.

Cost: To request a quote, call their number, visit the website and fill out a request form, or send an email.

Advanced Notice: 24 hours notice. However, if you need same day transportation, call H & M at 703-304-7889.

Escort Provided: No.

Wheelchair Access: Yes.

Hours: Open 24/7.

Other Info: Services provided: Ambulatory transport, wheelchair transport, stretcher transport, bariatric transport. Special trips may include: transporting you to the airport, running errands, shopping trips & more. H & M is open 24/7, including all major holidays.



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Medicaid Transportation Provider Broker

Logisticare

Reservations: 866-386-8331

Other Information: 866-246-9979

Serving: Culpeper, Fauquier, Madison, Orange, and Rappahannock Counties

Logisticare is a Medicaid transportation provider broker.

Eligibility: Must be a Medicaid Recipient

Cost: Billed to Medicaid

Advance Notice: Five business days' notice

Escort Provided: No, but Logisticare will allow client to bring one escort for members who are visually or hearing impaired, mentally challenged, under 14 years of age, or otherwise need medical assistance. Transportation providers cannot charge additional fees for escorts.

Wheelchair Access: Yes

Hours: Monday through Friday 6:00 am to 8:00 pm

Other Info: Medicaid clients should call the number on the back of their Medicaid card to set up this transportation.



**IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.**

Medicaid Transportation Provider Broker

Others

Serving: Culpeper, Fauquier, Madison, Orange, and Rappahannock Counties

Eligibility: Must be a Medicaid Recipient

Cost: Billed to Medicaid

Advance Notice: Five business days' notice

Escort Provided: Varies per company

Wheelchair Access: Yes

Hours: Vary

Other Info:

If you have Medicaid, check the back of your card to see if you are eligible for transportation. These are the numbers to find out information.

DMAS – Virginia Medicaid

Fee-for-Service (FFS), Managed Care Organization (MCO),
and Commonwealth Coordinated Care (CCC)

Non-Emergency Transportation Toll Free Contact Telephone Numbers on next page.



**IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.**

Geographic Area for Region Assignments: WE ARE REGION #7

Region 1: SW VA, Norton, Abingdon, Bristol, Region 2: Bedford, Lynchburg, Roanoke, Region 3: Region Richmond, Petersburg, Ashland, Region 4: Norfolk, Williamsburg, Northern Neck, Region 5/6: Charlottesville, Fredericksburg, Harrisonburg, Region 7: Northern Virginia

Reservation Numbers: (make your transportation arrangements, check to see if you're eligible) FFS / MCO / CCC Fee For Service (FFS)	Number	Details
INTotal Health (previously Amerigroup VA)	(866) 386-8331	All ages and all levels of service
Anthem HealthKeepers Plus	(877) 892-3988	All ages and all levels of service
Anthem HealthKeepers (formerly Anthem CCC)	(855) 253-6861	All ages and all levels of service
Aetna Better Health	(800) 734-0430	All ages ambulatory and wheelchair
CoventryCares of Virginia (previously Southern Health Services / CareNet)	(800)235-2206	All ages needing stretcher and ambulance
Humana Gold Plus CCC	(855) 253-6869	All ages and all levels of service
INTotal Health (previously Amerigroup VA)	(800) 894-8139	All ages and all levels of service
Kaiser Permanente	(866) 823-8349	All ages and all levels of service
Optima Family Care	(877) 892-3986	All ages ambulatory and wheelchair
	(800) 881-2166	All ages needing stretcher & non-emergency ambulance
Virginia Premier locations: All Regions	(800) 727-7536	All ages and all levels of service
Virginia Premier Complete Care	(855) 338-6467	All ages and all levels of service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Taxi Services

AA Lightfoot Limousine & Taxi Service

540-829-0997

Cell: 540-219-0015

lightfootlimo.com

Serving: Culpeper, Fauquier, Madison, Orange, Rappahannock

Eligibility: Private Pay or Medicaid Provider

Cost: Fares vary according to times and distances. \$60 to \$150 per hour with a 3 hour minimum. Accepts most major credit cards

Advance Notice: Transport depends on availability

Escort Provided: No

Wheelchair Access: No

Hours: 24 hour service available

Other Info: Limousine & airport Services Available.

Provides curb to curb service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Taxi Services

Culpeper Cab Company

540-829-7922

culpepercab.com

Serving: Culpeper, Fauquier, and Orange Counties

Eligibility: Private pay Taxi Service & Medicaid Provider

Cost: Fares vary according to times and distances. \$3 pick up charge and \$2 a mile. For long trips, will charge a client for miles coming to pick up as well. Accepts most major credit cards

Advance Notice: Transport Depends on availability

Escort Provided: No

Wheelchair Access: No

Hours: Available 24 hours a day

Other Info: Full-Service Transportation, Long Distance Service, Advance Reservation allowed.

Provides curb to curb service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Taxi Services

John Yates Cab Company

540-270-1188

Serving: Fauquier County

Eligibility: Private pay Taxi Service

Cost: Fares vary according to times and distances. Roughly \$2 per mile. No pickup charge.

Advance Notice: Transport depends on availability

Escort Provided: No

Wheelchair Access: No

Hours: John starts around 3:00 AM and will drive all day.

Other Info: John is just starting his cab company and he is the only driver right now. However, he is a new and reliable cab company for the area. John is based out of Warrenton, but will drive mostly anywhere if he is available.

Provides curb to curb service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Taxi Services

JLW Transport, LLC

Phone: 540-402-6174

JLWTransportService@yahoo.com

Serving: Culpeper, Fauquier, Madison, and Orange Counties

Eligibility: Private Pay Taxi Transport Service

Cost: Fares vary according to times and distances. Accepts most major credit cards

Advance Notice: Transport depends on availability

Escort Provided: No

Wheelchair Access: No

Hours: Monday – Saturday: 6:00 am to 6:00 pm, Sunday: Closed

Other info: Airport Service Available

Provides curb to curb service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Taxi Services

LYFT

Smart phone application available on:
Apple iPhone, Android, & Windows

www.lyft.com

Serving: Culpeper, Orange and Fauquier Counties

Eligibility: General public.

Cost: Fares vary.

Advance Notice: No, request a ride when you need.

Escort Provided: No

Wheelchair Access: No

Hours: 24/7. However, availability varies on available drivers.

Other Info: Lyft is a location-based application on smartphones which connects you with a local driver that will pick you up and take you to your destination all from utilizing your smartphone. To start using the service, download the Lyft application on your smartphone. Sign up for an account, set your preferred payment method such as a valid credit card or PayPal account (**note: you will only be charged when you complete a ride**). When you have set your account up, you are ready to request a ride. Open the Lyft app, ensure the pickup location is where you are, select the car service you desire, tap "Set Pickup," then confirm by tapping "Request Lyft." Track where the Lyft driver is on your smartphone, and when the driver drops you off, the ride is paid for through the application!



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Taxi Services

Ride Rite

434-327-3815

riderite.info

Serving: Culpeper, Rappahannock, Madison, and Orange Counties

Eligibility: Private Pay Transport Service

Cost: Fares vary according to times and distances. Private pay gets the same discounted rate as hospitals. \$2 a mile. Accepts most major credit cards.

Advance Notice: Transport depends on availability; can provide same day service if they have room in their schedule. Advance notice is preferred

Escort Provided: No

Wheelchair Access: No. Client must be ambulatory or if in a wheelchair, able to transfer independently

Hours: varies

Other info: Airport Service Available

Provides curb to curb service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Taxi Services

Warrenton Cab

540-522-9500

warrentoncabcompany.com

warrentoncab@yahoo.com

Serving: Fauquier County

Eligibility: General public

Cost: \$3.00 pickup charge and \$2.00 per mile; \$10 minimum charge

Advance Notice: Yes, must set up

Escort Provided: No

Wheelchair Access: No

Hours: varies

Other Info:

Provides Curb to curb service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Taxi Services

Uber

Smart phone application available on:
Apple iPhone, Android, & Windows

www.uber.com/ride

Serving: Culpeper, Fauquier and Rappahannock Counties

Eligibility: General public.

Cost: Fares vary.

Advance Notice: No, request a ride when you need.

Escort Provided: No

Wheelchair Access: No

Hours: Varies on available drivers.

Other Info: Uber is a location-based application on smartphones which connects you with a local driver that will pick you up and take you to your destination all from utilizing your smartphone. To start using the service, download the Uber application on your smartphone. Sign up for an account, set your preferred payment method such as a valid credit card or PayPal account (**note: you will only be charged when you complete a ride**). When you have set your account up, you are ready to request a ride. Open the Uber app, ensure the pickup location is where you are, select the car service you desire, tap "Set Pickup Location," then confirm by tapping "Tap to Request." Track where the Uber driver is on your smartphone, and when the driver drops you off, the ride is paid for through the application!

Provides Curb to curb service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Other

National Multiple Sclerosis Society

800-FIGHTMS

nationalmssociety.org

warrentoncab@yahoo.com

Serving: Culpeper, Fauquier, Madison, Orange, Rappahannock counties

The NMSS is an organization that supports people with MS and one of the things they do is help with transportation

Eligibility: Anyone with MS who registers with NMSS. They provide up to 3 rides a year, even including wheelchair and ambulance transport, if needed.

Cost: free. They first work with local resources, but can provide funding as well for private options.

Advance Notice: Yes, there is a long referral and approval process, so call as soon as you can

Escort Provided: No

Wheelchair Access: Yes

Hours: varies

Other Info: Upon registering for this free organization, a client with MS gets access to their Navigators who then help with referrals.



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Volunteer Programs

American Cancer Society Road to Recovery

800-227-2345

<http://www.cancer.org/treatment/supportprogramsservices/road-to-recovery>

Serving: Culpeper, Fauquier, Madison, Orange, & Rappahannock counties

The American Cancer Society Road to Recovery program provides transportation to and from treatment for people with cancer who do not have a ride or are unable to drive themselves.

Eligibility: Cancer Patient in need of transport for cancer treatments or complementary therapies

Cost: No charge, donations accepted

Advance Notice: 4 business days' notice

Escort Provided: No, but client may bring a caregiver to accompany him/her.

Wheelchair Access: Yes, if available

Hours: Monday through Friday, 8:00 am to 5:00 pm

Other Info: Patients under 18 must be accompanied by adult. Transport depends on availability of volunteers. Patients must be able to walk.

Provides door to door service



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Volunteer Programs

Care-A-Van Program

540-825-3100 ext. 3358

www.rrcsb.org

Serving: Culpeper, Fauquier, Madison, Orange, and Rappahannock Counties.

Care-A-Van is a program of RRCS where volunteers provide rides.

Eligibility: Persons age 60 or more or anyone of any age with a disability.

Cost: No charge, donations encouraged

Advance Notice: Yes, at least 48 business hours' notice.

Escort Provided: No

Wheelchair Access: Yes, available

Hours: Monday through Friday, 8:30 am to 4:30 pm, not on holidays or in inclement weather

Other Info: First come/first served. Transport depends on availability of volunteers.

Provides curb to curb service.

Provide door to door service if needed.



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Volunteer Programs

LOWLINC

855-569-5462

board@lowlinc.org

lowlinc.org

Serving: Lake of the Woods

LOWLINC is a non-profit membership organization that provides services and referrals to assist seniors at the lake to live independently.

Eligibility: Residents of Lake of the Woods in Orange County who are over 50.

Cost: Transportation service is a benefit of being a member of LOWLINC.
Annual membership is \$500 per household (\$42 a month) or \$400 per individual (\$33 a month).

Advance Notice: Yes, at least 48 business hours' notice.

Escort Provided: No, but client is able to bring someone to accompany to appointment.

Wheelchair Access: Yes, if arranged through Care-A-Van program. Otherwise, volunteers drive their own cars.

Hours: Monday through Friday. No holidays or weekends.

Other Info: Transport depends on availability of volunteers.



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Volunteer Programs

Rapp at Home

540-937-4663

rappathome.org

Serving: Rappahannock County & adjacent areas of Madison and Culpeper counties

Rapp at Home is an organization which provides services to assists citizens to age in place.

Eligibility: Members who join Rapp at Home; age 50 or above

Cost: No charge after membership fees

Advance Notice: Yes

Escort Provided: No

Wheelchair Access: no

Hours: Monday, 9 am-1 pm
Tuesday, 9 am – 5 pm
Wed, 10 am – 5 pm
Thursday, noon – 5 pm
Friday, 9 am-11:30am

Other Info:

Provides door to door service.



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Volunteer Programs

RappMedRides Program

540-987-3638

rrcsb.org

isingpraises@hotmail.com

Serving: Rappahannock County

RappMedRides is a volunteer transportation organization.

Eligibility: Seniors sixty or over

Cost: No Cost, donations accepted.

Advance Notice: Must call at least 48 business hours in advance and transport depends on availability of volunteers.

Escort Provided: No

Wheelchair Access: No

Hours: varies

Other info: First come/first served.

Provides door to door service.



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Volunteer Programs

Rapprides Program

540-987-3638

rrcsb.org

isingpraises@hotmail.com

Serving: Rappahannock County

Rapprides is a volunteer transportation organization.

Eligibility: Seniors sixty or older

Cost: No Charge

Advance Notice: Yes, eight days' advance notice to reserve your seat.

Escort Provided: Volunteer driver

Wheelchair Access: No

Hours: Fridays, time varies depending on volunteer.

Other Info: Transport provided by volunteers for Rappahannock County Residents to do errands in either Culpeper, Warrenton, Front Royal, or Luray.

Provides door to door service.



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Volunteer Programs

VOLTRAN

540-422-8424

voltran.org

Serving: Fauquier, Rappahannock, and Northern Culpeper Counties

VOLTRAN is a volunteer transportation organization.

Eligibility: Adults of any age with a medical or critical need.

Cost: No charge, donations encouraged.

Advance Notice: 48 business hours' notice.

Escort Provided: No

Wheelchair Access: Yes, if client can transfer out of the wheelchair into a vehicle.

Hours: varies

Other Info: When you call Voltran's phone number, you will be connected with the FAMS Call Center. Voltran and FAMS have partnership where FAMS takes the request and sends it to the Voltran volunteer coordinator.

Provides curb to curb service.

Provides door to door service if needed.



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION
ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.

Referrals

VirginiaNavigator

www.virginianavigator.org

VirginiaNavigator is a statewide public/private partnership nonprofit that helps Virginia’s seniors, caregivers, people with disabilities, veterans, and their families find vital information and community programs so they can live with independence, dignity, and hope. Through its Family of Websites (disAbilityNavigator.org; SeniorNavigator.org; VeteransNavigator.org), visitors are provided with helpful and free health and aging information via an accessible high-tech/high-touch approach.

MISCELLANEOUS:

REVISED: July 2017



IF YOU ARE INTERESTED IN TRAVEL TRAINING OR WOULD LIKE MORE INFORMATION ABOUT THE TRANSPORTATION DETAILS ON THIS PAGE, PLEASE CALL: (540) 829-5300.