



FACT SHEET

FEDERAL RESOURCES FOR DISASTER RESPONSE

DISASTER ASSISTANCE

DisasterAssistance.gov provides survivors with support, services, and means to access and apply for disaster assistance. Visit <https://www.disasterassistance.gov> for more information.

FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)

FEMA provides up-to-date resources and information on current emergencies, federal response, and how to apply for aid. FEMA help numbers: 1-800-621-FEMA (3362); hearing or speech impaired 1-800-462-7585. Hours of operation are 7:00 a.m. until midnight, seven days a week (Eastern Time). Visit <https://www.fema.gov/> for more information.

SOCIAL SECURITY ADMINISTRATION

If you do not receive your regularly scheduled payment from Social Security as a result of a natural disaster, you can go to any open Social Security office and request an immediate payment. To find the nearest Social Security office, call 1-800-772-1213 (TTY 1-800-325-0778). For a list of services and/or to apply for benefits, visit www.ssa.gov/onlineservices for more information.

READY.GOV

Ready.gov is an official website of the Department of Homeland Security. It provides information about emergency preparedness for events such as severe weather (hurricanes, floods, tornadoes, wildfires, etc.) and power outages. It also provides information how individuals can take action to increase the support of emergency response agencies during disasters. Visit <https://www.ready.gov/> for more information.

USA.GOV

USA.gov provides hotline numbers, information on health and safety, assistance, and volunteer opportunities. Visit <https://www.usa.gov/disasters-and-emergencies> for more information.

U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES

- The **Centers for Disease Control and Prevention's** Natural Disasters and Severe Weather page provides information such as health and safety concerns for all disasters, evacuation centers, information for disaster evacuees and people with chronic conditions and disabilities to include information on emergency preparedness. Visit <https://www.cdc.gov/disasters/index.html> for more information.
- The **Centers for Medicare & Medicaid Services'** Emergency page provides emergency response and recovery information for people with Medicare and Medicaid. Visit <https://www.cms.gov/About-CMS/Agency-Information/Emergency/index.html> for more information.
- The **Public Health Emergency** page provides information and active public health response to events such as oil or chemical spills, natural disasters, and influenza and outbreaks. Visit <https://www.phe.gov/emergency/Pages/default.aspx> for more information.

U.S. DEPARTMENT OF LABOR (DOL)

- The **Hurricane Recovery Assistance** provides recovery efforts in communities affected by hurricanes. Support includes workplace safety, income, and job assistance. Visit <https://www.dol.gov/general/hurricane-recovery> for more information.
- The **Toll-Free Helpline** provides information to anyone with questions relating to DOL's benefits and services – including those who have lost jobs or businesses as the result of a natural disaster. For more information, call 1-866-4-USA-DOL (487-2365).
- The **CareerOneStop's Disaster Recovery Assistance** provides access to a range of employment and other resources for individuals and businesses impacted by floods and other disasters. Visit <https://www.careeronestop.org/disasterrecoveryervices> for more information.
- The **Occupational Safety and Health Administration (OSHA)** offers information on preparedness, recovery and response, and employer responsibilities in the wake of a hurricane. Visit <https://www.osha.gov/dts/weather/hurricane/index.html> for more information.